

SCHEDULE OF CHARGES

TeleCash (a subsidiary of Southeast Bank PLC.)

With effect from 01.01.2026

S/N	Services	Description of Customer Services		Delivery Channel(s)		Service Charges, Fees, & Commission (in Taka)
				Mobile App.	USSD	
1	Cash-In	1.1.	Cash-In at Agent	√		Free
		1.2.	Cash-In at CDM of SEBPLC			Free
		1.3.	Disbursement of Salary (B2P)			Free
		1.4.	Disbursement of Remittance (B2P)			Free
		1.5.	Disbursement of Grant (B2P)			Free
		1.6.	Disbursement of Stipend (B2P)			Free
		1.7.	Disbursement of Pension (G2P)			Free
		1.8.	Disbursement of Dividend (B2P)			Free
		1.9.	Disbursement of Refund Warrants (B2P)			Free
		1.10.	Discount Payments (B2P)			Free
		1.11.	Loan Disbursement to Borrowers (B2P)			Free
		1.12.	Disbursement of Old Age Allowances (G2P)			Free
		1.13.	Disbursement of Freedom Fighter Allowances (G2P)			Free
		1.14.	Disbursement of Subsidy to Farmers (G2P)			Free
2	Cash-Out	2.1.	Cash-Out of General Wallet Balance through Agent	√		1.49%
					√	1.65%
		2.2.	Cash-Out of Salary through Agent	√	√	0.70%
		2.3.	Cash-Out of Remittance through Agent	√		0.00%
		2.4.	Cash-Out of Grant, Stipend, Pension, Old Age Allowance, Freedom Fighter Allowance through Agent	√		0.00%
		2.5.	Cash-Out of Dividend, Refund Warrant, Discount Amount, Loan amount, and Subsidy balances through Agent	√		0.70%
		2.6.	Cash-Out through SEBPLC ATM	√		0.00%
3	Fund Transfer	2.7.	Cash-Out through other Bank ATM	√		NPSB Charge
		3.1.	Send Money (P2P) within TeleCash	√	√	Free
		3.2.	Send Money (P2P) from TeleCash to other MFS Operator [Interoperability]	√	√	0.85%
		3.3.	TeleCash to SEBPLC CBS Account	√		0.75%
		3.4.	TeleCash to Other Bank Account through BEFTN/NPSB/RTGS.	√		Flat Rate of Taka 10 + BB Charge (if any) will be applicable
4	Add Money	3.5.	TeleCash to Card Transfer	√		0.90%
		4.1.	SEBPLC CBS Account to TeleCash	√		Free
5	Bills Payment	4.2.	Receive money from other Bank			Free
		5.1.	Mobile Recharge/Top-up (P2B)	√		Free
		5.2.	Utility Bill Payments (P2B) [Electricity, GAS, Water & Sewerage, Internet, Cable TV, DTH, etc.]	√		5

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		5.3.	Tuition Fees Payment (P2B)	√		Slab-wise: Up to 1000 - Tk. 10 1001 to 1500 - Tk. 20 1501 to 5000 - Tk. 25 Above 5000 - Tk. 30 other than promotional campaign
		5.4.	Insurance Premium Payment (P2B)	√		Usually 0.90% other than promotional campaign.
		5.5.	E-Commerce Payment (P2B) through mWallet [Movie Tickets, Bus/Air/Train/Launch Tickets, Hotel Reservation, Parking, Hajj/Omrah Packages, Tour Packages, Country Visa Processing Fee, etc.]	√		Usually 0.90% other than promotional campaign.
		5.7.	Merchant Payment (P2B)	√		Free
		5.8.	Vendor Payments (B2B) (i.e., Supply Chain Management Payments)	√		Usually 0.195% other than promotional campaign.
		5.9.	Loan Repayment to Banks/ NBFIs/ NGOs/ MFIs (P2B)	√		Free
		5.10.	Loan Repayment to Banks/ NBFIs/ NGOs/ MFIs (P2B) by using Bangla QR	√		Free
		5.11.	Government Payments (P2G) (i.e., Land/Income TAX, VAT, Customs Duty, Government Fees/ Fine/Levy, Toll, City Corporation TAX, etc.)	√		Free
		5.12.	Credit Card Bill payment	√		Usually 0.90% other than promotional campaign.
		5.13.	Zakat and Donation Payment	√		Free
6	Basic Services	6.1.	Balance Inquiry	√	√	Free
		6.2.	Mini Statement	√		Free
		6.3.	Rate us i.e., TeleCash	√		Free
7	Value Added Services	7.1.	Loan: Apply for new Retail Loan	√		Free
		7.2.	Loan: Calculator	√		Free
		7.3.	Loan: Mini Repayment History - Last 5 Transactions	√		Free
		7.4.	Loan: Upcoming Due Date	√		Free
		7.5.	Deposit: Scheme Deposit Calculator	√		Free
		7.6.	Card: Debit/Credit/Prepaid Card Active/temporary block	√		Free
		7.7.	Card: Debit/Credit/Prepaid Card PIN generation	√		Free

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		7.8.	Card: Debit/Credit/Prepaid Card Enable/Disable card foreign transaction.	√		Free
		7.9.	Card: Enable/Disable Debit/Credit/Prepaid Card local and foreign e-com/MOTO/recurring transaction	√		Free
		7.10.	Card: Credit Cheque Book Request	√		Free
		7.11.	Card: Active/Block Credit Card Cheque book/leaf	√		Free
		7.12.	Card: View the facility of Card Limit, Current Outstanding, Minimum Payment Amount, Payment Due Date, and Available Limit	√		Free
		7.13.	Card: View the facility of Reward Opening Balance and Closing Balance	√		Free
		7.14.	Card: View the facility of TQ Endorsement Amount and TQ available balance	√		Free
		7.15.	Card: Credit Card Limit Conversion (i.e., BDT to USD and USD to BDT)	√		Free
		7.16.	Card: EMI Conversion request	√		Free
		7.17.	Card: Debit/Credit/Prepaid Card Enable/Disable Contactless Transaction	√		Free
		7.18.	Card: Debit/Credit/Prepaid Card Transaction profile (TP) set	√		Free
		7.19.	Card: Reward Point redemption request	√		Free
		7.20.	Card: Address, NID, TIN, Passport, Mobile Number, Email ID, Signature, and Photo update	√		Free
		7.21.	Card: New Debit/Credit/Prepaid Card Request	√		Free
8	Lifestyle Services	8.1.	Check recharge/top-up offers of Mobile Network Operators.	√		Free
		8.2.	Check offers of E-Malls	√		Free
		8.3.	Ibadah: Namaz Timing	√		Free
		8.4.	Ibadah: Sehri & Iftar Timing	√		Free
		8.5.	Ibadah: Zakat Calculator	√		Free
		8.6.	Trending Now: OTT (Over-The-Top) Media News & TV News	√		Free

*VAT is applicable as per Government rules on realized Commissions and Charges